

**COURSE OVERVIEW**

The course is designed to provide the theoretical and practical grounding for critical exploration and understanding conflict settings and the range of ways of alternative dispute resolution techniques. It enables to explore how the specific tools and techniques could enrich the pool of necessary skills of the development policymaker or practitioner through fostering their capacities in options' generation, dilemma solving, questions' formulation, listening and analytical skills etc. It also examines the consensual methods to promote understanding and explores the variety of strategies to foster and support the constructive dialogue between people both in local and international context. It takes account of the impact of culture and different backgrounds on the process and aims at enhancing the students' capacities in cultural sensitivity and respect of otherness.